

18th May 2017

Advisory Notice: Important Changes to the *Easy-Plex™* 96 System

Dear customers,

From the 22 of May 2017 an important update to the *Easy-Plex™* 96 system will come into effect.

From this date, the *Easy-Plex™* 96 system will no longer support the use of 96-well plates for sample dilution. The system will instead use 2 mL dilution tubes. One dilution tube will be required for each sample, which will reduce wastage and significantly lower the cost per sample on the system.

All existing systems will be upgraded in conjunction with the installation of the new version of the *Easy-Plex™* Assay Setup software (version 1.10.1)

Procedure for Upgrade:

1. Ensure that you have a 2 mL, 24-well sample rack available, to be used with the dilution tubes. If you do not have one, or if you currently use it to set up extracted samples, please ensure that you order another one before the update. Please contact your sales representative for assistance or further details.
2. Ensure that you have 2 mL tubes (without caps) available before the upgrade. For all existing customers, the first bag of dilution tubes will be provided free of charge by your sales representative. After this, please order them as a standard product:

REF. 90231 2 mL Tubes (empty), 500 - AUD \$50

3. Perform the installation of the *Easy-Plex™* Setup software version 1.10.1

4. Download all the new product templates from the AusDiagnostics website and install them in the *Easy-Plex™* setup you normally would (Menu: File> Install kit template...). Note the new templates use the same version number so that you can continue to use existing kits.
5. Perform a calibration of the dilution tubes position of the robot deck with the 24-well sample rack and 2 mL dilution tubes
6. Follow the updated setup wizard to start the run.

Effective Date of Change: 22nd May 2017

Please don't hesitate to contact us on +61 (0) 2 96988030 (Australia, New Zealand, Oceania & Asia) or +44 (0) 1494 300121 (UK and Europe) or at support@ausdiagnostics.com if you have any further queries or require any assistance.



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