

Advisory Notice – New Step 1 Tube Format

Dear Valued Customer,

We are making changes to the products that you order. AusDiagnostics will be replacing the “current” Step 1 tubes (see Figure 1) with a new format of Step 1 tubes (see Figure 2). The “new” Step 1 tubes consist of a 96-well frame containing 12 x 8-well strip tubes which “pop” out for use, every well will be individually foil sealed. **There is no change to the formula the Step 1 tubes contain, just a change to the tube format.**



Figure 1. “Current” Step 1 tubes, 30 x 8-well strip tubes (240 samples).

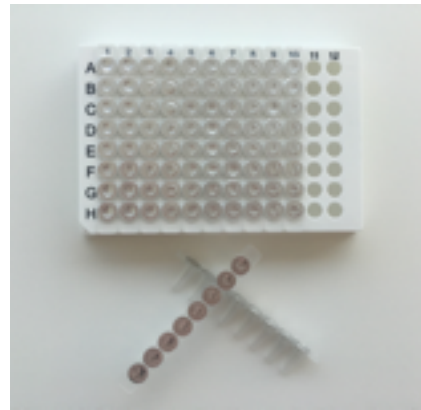


Figure 2. “New” Step 1 tubes, 1 x 96-well frames containing 8-well strip tubes (96 samples).

The transition to the new format will result in the following changes:

1. When ordering, 1 x bag of Step 1 tubes will now contain enough for 96 samples.
2. The AusDiagnostics Step 2 Box will also be updated. The Step 2 Box will now contain 12 x Step 2 Plates (enough for 288 samples).
3. **The new Step 1 tubes and packaging sizes will be released with new versions of all products.** Because of this please ensure you have enough of the old style Step 1 tubes to match the quantity of the current version Step 2 plates you have in stock.
4. The prices of AusDiagnostics products will be changed in order to reflect the changed pack sizes for Step 1 and Step 2. **Please note however that the price per test remains the same.** Any contract prices (per test) or discounts will not change, an AusDiagnostics staff member will be in contact with every customer to provide an individualised price update.

Date effective of change: 4th April 2018

New panel templates and IFUs will be released to reflect these changes (they will be available at our website: www.ausdiagnostics.com under the 'PRODUCTS' menu).

In order to use the new Step 1 tube format the black cyclor cover currently used on your system will need to be replaced with a new hinged cyclor cover. This hinged cover holds the new Step 1 tubes down making better thermal contact with the cyclor plate.

During **March** your local AusDiagnostics Customer Support Representative will be in touch to install this new hinged cyclor cover and to provide training for all users. During the transition we will supply the new format Step 1 tubes with caps rather than foil. These can also be used with the new cover.

A secondary Advisory Notice will be circulated prior to the release date with more specific details on new kit versions.

Please don't hesitate to contact us at info@ausdiagnostics.com or through the details below, if you have any further enquiries or require any assistance.

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